

# Marketing to Homebuyers: Capitalize on the Value Proposition of ENERGY STAR Certified Homes

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### **Overview**



- The ENERGY STAR Advantage
- The ENERGY STAR Value Proposition
- Materials and Resources for Communicating with Consumers
- Resources for Our Partners



## Strong Stakeholder Interest



- More than 1.4 million certified homes built to date
- More than 3,600 builders, 860 verification organizations, 150 sponsors, and 900 HVAC contractors nationwide
- 84% of consumers recognize ENERGY STAR as the symbol of energy efficiency
- EPA has been building consumer's trust in the ENERGY STAR brand for more than 20 years



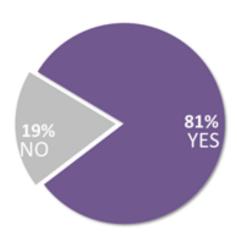


## Americans Still Dream of Owning a Greener Home



### Home Ownership as an American Dream

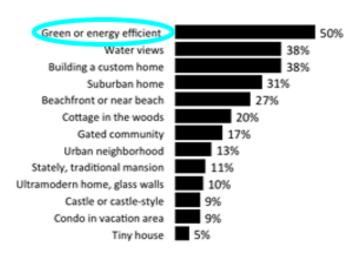
Is home ownership still a part of the American Dream?



Yahoo! Real Estate: Home Horizons 2012 Study of 1,500 US homebuyers, home sellers, homeowners and renters

### Hallmarks of Dream Homes

Would your dream home include one or more of these features?



Yahoo! Real Estate: Home Horizons 2012 Study of 1,500 US homebuyers, home sellers, homeowners and renters | Multiple Responses Allowed







# **Our Value Proposition**



# **ENERGY STAR: Added Value Based on Building Science**



If you want your homes to be:

**Affordable** 

**Comfortable** 

**Durable** 

Building science says to have a:

1

Complete
Thermal
Enclosure
System

2

Complete
HVAC System

3

Complete
Water
Management
System



# **ENERGY STAR: Added Value Based on Building Science**



## Core Efficiency Measures

Guarantees that efficiency measures are included in every qualified home.



# System Inspection Checklists

Sets standards for details that have a critical impact on efficiency, comfort, quality, and durability.



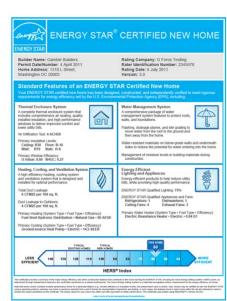


# **ENERGY STAR:**A HERS Score and More



 ENERGY STAR starts with a HERS score, to provide the consumer with objective information about efficiency.

 ENERGY STAR sets a HERS index target for each home that demonstrates excellence in energy performance. Not just any score will do to earn the ENERGY STAR.







# **ENERGY STAR:**The Value for Builders



### Leverage the ENERGY STAR Brand

- 20<sup>th</sup> Anniversary of the ENERGY STAR brand.
- 84% of consumers recognize and trust
   ENERGY STAR as the government-backed symbol for energy efficiency.



### Market Leadership and Differentiation

- Be among a select group of builders.
- Be proactive in complying with pending new code requirements.

### Lower Warranty Issues and Complaints

- Utilize cost-effective building techniques and materials for a more efficient construction process.
- Inspection checklists offer an unmatched process control with a higher return on investment, better quality homes, and more satisfied
   customers.



# **ENERGY STAR:**The Value for Raters



### Position Clients for Success

- A well thought out package of critical, integrated building science-based branded and backed by the EPA.
- Position builders to provide a better built home and a more satisfied client.



 Working with ENERGY STAR can lead to the opportunity to offer other rater services (duct testing, training, etc.)

### Work with the Best

 Partner with builders that understand the value that ENERGY STAR brings and not builders just wanting a label to sell.







# **ENERGY STAR:**The Value for HVAC Contractors



### Demonstrate Leadership

 Be allied with one of the best known consumer brands around

### Lower Risk

Work on the best homes,
 with a complete thermal enclosure system



### Increase Profits

Reduce complaints and warranty claims and improve customer comfort

### Expand Business

 Serve more than 3,600 ENERGY STAR builder partners that need a credentialed contractor

### Future-Proof Your Business

Prepare for more stringent codes and enforcement related to HVAC systems





# **ENERGY STAR:**The Value for Home Buyers



## A Simple Solution for Homebuyers

- A home that is efficient without sacrifice,
   just by looking for the label.
- Consumers don't need to understand all the details of a scoring system or the building techniques and energy-efficiency features.

### A Better Home

 Certification means an efficient home that provides better quality, better comfort, better value, and peace of mind for years to come.









# **Consumer Marketing Materials and Resources**



# New Consumer Messaging Platform Launched in 2012



- Marketing Objective
  - Aspirational and Emotional Appeal
    - Tie into the home ownership desire for performance, durability, and comfort with an emotional hook.
  - Rational Appeal
    - Make a rational case for energy efficiency that builds on building science, quality assurance, third party verification.
  - Leverage the ENERGY STAR Brand
    - Develop a look and feel that falls within the guidelines of the ENERGY STAR brand.



# New Consumer Messaging Platform Launched in 2012



## Creative Concept: Better is better.

- Differentiation
  - An ENERGY STAR certified new home is simply better.
    - It supplies the peace of mind because genuine quality is built-in and will last for years to come.
    - It provides added comfort.
    - It meets rigorous new government-backed requirements for energy efficiency.



# New Consumer Messaging Platform Launched in 2012



- Hook: Better is better.
  - An ENERGY STAR certified home is always built better and built to last because the best, tried-and-true, integrated construction practices are used from the ground up.
- Four Pillars
  - 1. Peace of Mind
  - 2. Enduring Quality
  - 3. Wall-to-Wall Comfort
  - 4. Proven Value











01

### The little label with a big message. Better is Better.

At first glace, it may seem like a strail thing, "that new horse's DNERGY STAR label measures just three by five inches, But what it stands for is needly big.

The ENERGY STAR libel means that you need home has been designed and built to standards well above most other horses on the market stocky. I make herein called being called the designed in all of the designed in all of the designed in all of the designed in a standard that your see home is a better value for today, and a better investment for townshow. And it means at the your way to the standard that is the process of impactions, testing, and verification to ensure that it means that in experience set if the standard that it is experienced to the your U.S. Environmental Procession Agency (ERI).

New homes that earn the EMSROY STAR habel deliver energy efficiency swings of up to 23 percent when compared to typical new homes—and the difference is even more striking when put side-by-edie with most

Every ENERGY STAR certified new borns also helps protect care evincement. So far, these bornes have helped to avoid greenhouse gas emissions equivalent to those from more than #50,000 vehicles.

This better approach to fullding easilit in a new home that brings peace of mind, enduring quality, wish-to-ensit comfort, and proven value. Your ENGROY STAR certified new home has simply been built better in every way.

ENERGY STAR. It's the little label with a big measure. Better is Setted.

**\$EPA** 

Order online at energystar.gov/publications





ENERGY STAR® Certified Home Features

### A COMPLETE THERMAL ENCLOSURE SYSTEM



you're in or what the weather is outside. Comprehensive air sealing, properly installed insulation, and high-performance windows work together in an ENERGY STAR certified home to deliver better comfort, better durability, reduced naintenance costs, and lower monthly utility bills. During construction, ENERGY STAR builder partners must meet all of requirements of EPA's comprehensive thermal enclosure stem inspection to ensure that-

- Your new home is tightly sealed to reduce leaks and drafts; and the
- Correct levels of in whole-house comf
- Insulation is installe
- When builders meet th home with a complete ti approach to building a

A typical home contains a half-mile of cracks and gaps behind walls and around windows and doors, along with dozens of holes for pipes, vents, ducts, lighting, and wiring. Sealing these openings with a comprehensive air sealing package helps to significantly reduce drafts, moisture, dust, pollen, pests, and poise. The best time to seal these is during the construction process because access to critical areas can be limited once the house is completed.

ENERGY STAR builder partners seal the holes using caulks. foams, and other techniques-paying particular attention to those areas between the conditioned (heated or cooled) and unconditioned space of your home. One great example of this is found at the attic access panel, where ENERGY STAR certified homes feature a gasket to create a tight seal around the panel. This is a detail that is commonly missing in many other homes and can have a real impact on your comfort and utility bills.

The energy savings from comprehensive air sealing can quickly add up when you consider all the places hot or cool

air can enter or esca sealed home also mea

### good sealing practices

Walls in homes are tv support the weight of the home stand up to wind, "hones" of the home. to making a durable ho R-value (resistance to comfort and efficiency partners select one o continuous layer of rig studs, to minimize the

### PROPERLY INSTALLED INSULATION

While it's important to have the right amount of insulation in your home, it's the quality of the installation that makes all the difference in getting the best performance. ENERGY STAR builder partners can choose from many different types of insulation-including fiberglass batts, densepacked cellulose, sprayed foam, and rigid foam sheets—to ensure that you get a blanket of comfort around your new home. Insulation levels are commonly rated by R-value, or resistance to heat flow; the higher the R-value, the more resistance. Insulation levels in ENERGY STAR certified homes are independently verified by Home Energy Raters to ensure that they match the levels selected during the design of the home.

For insulation to deliver its rated R-value, it has to be installed properly. ENERGY STAR builders install the insulat with minimal gaps or compressions and aligned with air barriers to improve performance. Imagine wearing a down jacket that's two sizes too big on a winter day-the cold air comes right up under the coat and chills your skin. ENERGY STAR builder partners also fit the insulation around wires. plumbing, and piping inside the walls to not leave empty, minsulated spaces that could lead to hot or cold spot-These practices help maintain consistent temperatures



Proper Installation



Insulation is fully aligned with air barrier with no compressions

throughout your house, reduce energy use, and improve comfort, especially on the hottest and coldest of days.

### HIGH-PERFORMANCE WINDOWS

ENERGY STAR certified homes feature windows that meet or exceed national performance standards. To satisfy this requirement, many builders choose to install ENERGY STAR qualified windows in their homes. These qualified windows use advanced technologies, such as protective coatings and improved frames, to help keep heat in during winter and out during summer-translating into real savings for you. They also often block damaging ultraviolet sunlight that can discolor photographs, carpets, and furnishings. Qualified windows can also help reduce the potential for condensation, which can damage window sills, cause paint to crack, and encourage mold growth.

An ENERGY STAR certified new home delivers better energy efficiency and so much more. An ENERGY STAR certified home is built better and built to last because the best, triedand-true, integrated construction practices are used from the ground up. The result is better quality and durability, better nfort, better systems, a better value for today, and a better investment for tomorrow-plus a label backed by EPA. In

ENERGY STAR was introduced by the U.S. Environmental rotection Agency in 1992 as a market-based partnership onhouse gas emissions through energy officiency, ENERGY STAR offers businesses and consumers nergy-efficient solutions to decrease energy consumption, save money, and help protect the environment for future generations. Nearly 20,000 organizations are ENERGY STAR partners, committed to improving energy efficiency in homes products, and businesses.

- A Complete Heating, Ventilation, and Cooling System

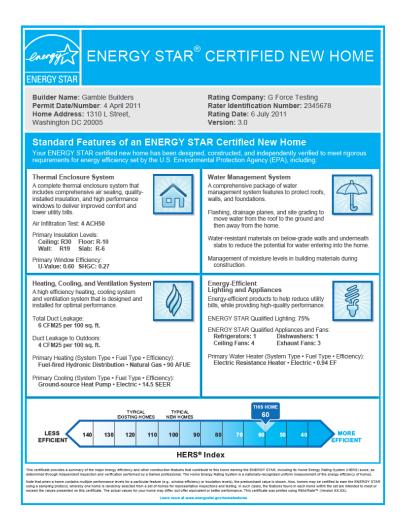


### Factsheets

- Thermal Enclosure
- Water Management
- Heating and Cooling
- Lighting and **Appliances**
- Independent Testing and Verification







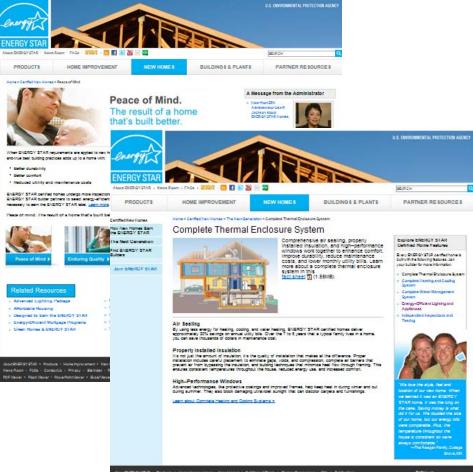
- Homeowner
   Certificate
  - Details the standard features of an ENERGY STAR Home
  - Includes a HERS
     Index that shows a
     homes HERS score





New Consumer Web Site Design









- New ENERGY STAR for Homes Newsroom Web page
  - View current media coverage
  - See "live" newsfeeds for
  - energystarhomes
  - facebook.com/energystar





## **New Consumer Video**





- Available for partner download at energystar.gov/mesa
- To be on YouTube at YouTube.com/epaenergystar







## **New Print PSA**





### New Print PSA

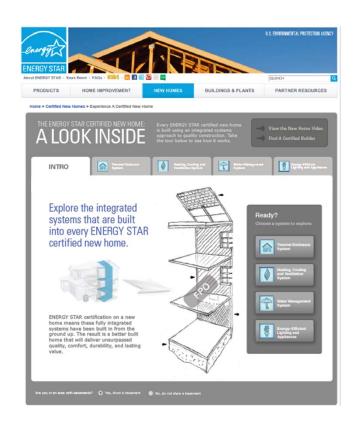
- Increasing Consumer Awareness
- Pitching to Magazine Publications to begin March 2013
- Exploring other PSA opportunities in 2013



## New Consumer Materials Under Development



- Online House Illustration
  - Draft Concept Wireframes







## **Promoting the Value of ENERGY STAR via Trade Media**



### Trade Media Placements

- Three print and online placements in Green HomeBuilder
  - 213,000 Impressions and \$54,855 Ad Value
- One online placement in **EcoHome** 
  - 54,735 Impressions and \$3,000 Ad Value



Build Tight, Build Right









# Additional Resources for Partners



## **ENERGY STAR Logos**



 Partners can download logos via their My ENERGY STAR Account (MESA) energystar.gov/mesa:







Partnership Mark

Partners must use logos in accordance with our **SEPA** logo guidelines (energystar.gov/logos)

# **ENERGY STAR Logos (cont.)**







**NEW 100% Commitment Logo – Available for Download** 





Ask About ENERGY STAR Certified Homes Logo

Partners must use logos in accordance with our logo guidelines (energystar.gov/logos)



## **ENERGY STAR Logos (cont.)**





Designed to Earn logo – for verified home plans

Partners must use logos in accordance with our logo guidelines (energystar.gov/logos)

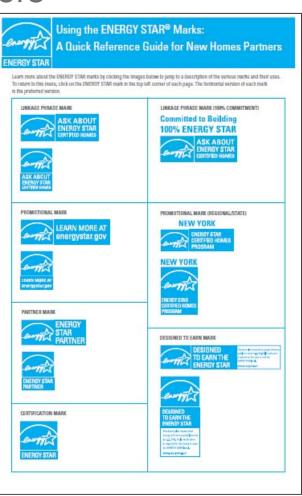


# **ENERGY STAR Logos (cont.)**



 Using the ENERGY STAR Marks: Quick Reference Guide for New Homes Partners







# Partner Resources on the ENERGY STAR Website



Partner Landing Page

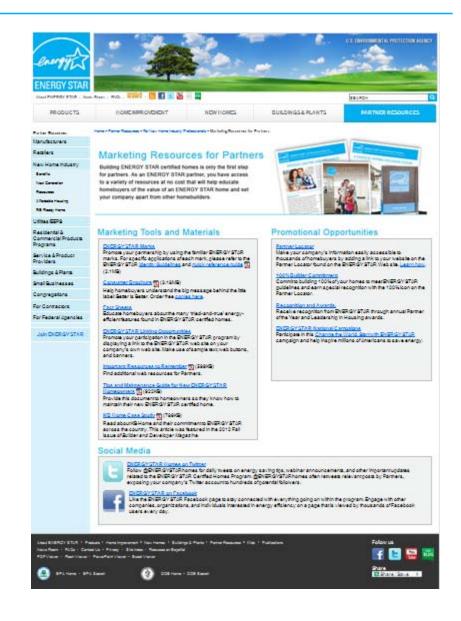




# New Marketing Resources Web Page

CELEBRATING 20YEARS OF ENERGY STAR

- Find marketing tools and materials
- Social mediaLinks
- Promotional opportunities





## **Other Marketing Efforts**



Linking Opportunities

New web banners and buttons and coding

instructions







Better is better.
Welcome to the ENERGY STAR family.
Click to learn more.

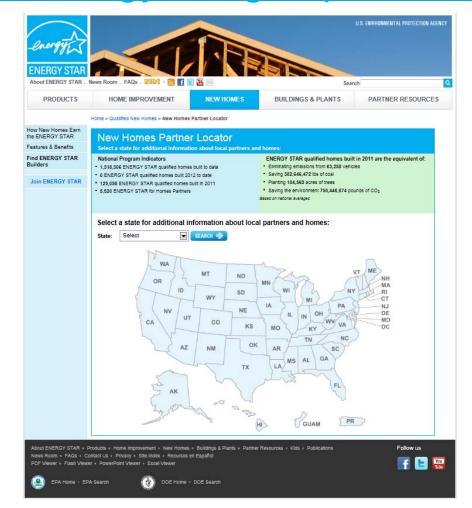


Visit: energystar.gov/homes, click on "Marketing Resources"

## **Partner Locator**



http://energystar.gov/partnerlocator

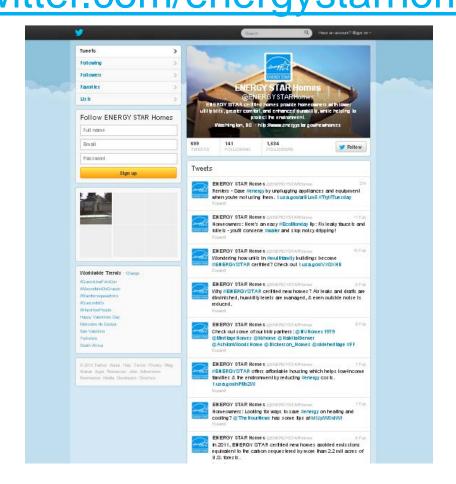




# **Stay Connected**



 Follow us on Twitter: http://twitter.com/energystarhomes





## **Stay Connected**



Follow us on Facebook:

http://www.facebook.com/energystar





## **Free Webinars**



- EPA will continue to offer free training via webinars including topics on:
  - The Guidelines and Checklists
  - Regional Specs
  - Special Interest Topics
  - Next Marketing Webinar: April 2<sup>nd</sup>



# **ENERGY STAR Certified Homes – Better is Better**



**ENERGY STAR Partner Web Site** 

www.energystar.gov/newhomespartners

**ENERGY STAR Consumer Web Site** 

www.energystar.gov/newhomes

Email us at <a href="mailto:energystar.gov">energystar.gov</a>





