

RESNET® HERS® Addendum 95f

Qualification Criteria for Remote Field QA Reviews

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Voluntary Compliance Date:	NA
Mandatory Compliance Date:	August 28, 2026
Transition Period:	NA
Proponent:	SDC 900
Organization:	RESNET

Purpose:

Interim Addendum 95i amends the RESNET® HERS® Standards Chapter 9 requirements for Raters and RFIs to qualify for Remote Field QA Reviews.

Amendment:

Modify the RESNET® HERS® Chapter 1 as follows:

102.2 Minimum Standards for Rating Quality Assurance Provider Accreditation

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102.2.6 Rating Quality Assurance Providers shall provide a due process which allows their Certified HERS Raters, RFIs and HERS Modelers to challenge a probation, suspension, or revocation action taken against them by their Provider. The due process shall comply with RESNET due process procedures contained in Chapter 9 Section 912911 – Hearing Procedures of these Standards.

Modify the RESNET HERS Chapter 9 Sections as follows:

903.1.2 Ongoing Review Of Rating Quality Assurance Provider QA Activities And Enhanced Quality Assurance REVIEWS Monitoring Of QA Providers

903.1.2.1 RESNET is responsible for the implementation of the QA Review Checklist. RESNET shall review and approve any alternative formats in the current version of the QA Review Checklist before a Rating Provider is allowed to use any alternative formats for QA Reviews.

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903.1.3 RESNET Disciplinary Actions Against A Rating Quality Assurance Provider

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903.1.3.2 Disciplinary Action Options for Rating Quality Assurance Providers

Failure of a Rating Quality Assurance Provider to properly fulfill their responsibilities or an outcome of RESNET's annual report, online review, on-site visit or complaint review as specified in these Standards may include one or more of the following actions by RESNET after satisfaction of the due process procedures set forth in Section 903.1.3 – RESNET Disciplinary Actions Against A Rating Quality Assurance Provider and Section 911– Hearing Procedures of this chapter:

903.1.3.2.1 The QA Provider being placed in the disciplinary status of probation as set forth in Section 903.1.3.3 – Probation of Rating Quality Assurance Providers or suspension as set forth in Section ~~RESNET is responsible for the implementation of the QA Review Checklist. RESNET shall review and approve any alternative formats in the current version of the QA Review Checklist before a Rating Provider is allowed to use any alternative formats for QA Reviews.~~ 903.1.3.5 – Suspension or Revocation of Rating Quality Assurance Providers;

903.1.3.2.2 Revocation of the Accreditation of a Rating Quality Assurance Provider as set forth in Section 903.1.3.~~45~~ – Suspension or Revocation of Rating Quality Assurance Providers.

903.1.3.2.3 Removal of the QA Provider from the RESNET Directory of accredited Providers as set forth in Section 903.1.3.~~45~~ – Suspension or Revocation of Rating Quality Assurance Providers;

903.1.3.2.4 At the Rating Quality Assurance Provider's expense, further oversight by RESNET.

Modify the RESNET HERS Chapter 9 Section 904.3.3.2 by removing 904.3.3.2.5 and renumbering sections accordingly:

904.3.3 HERS Rater Quality Assurance Field review (QA Field review).

904.3.3.2 Determining the number of ratings to receive QA Field reviews.

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~~904.3.3.2.5 "Remote" QA Field reviews. All HERS Raters must annually receive a minimum of one (1) on-site, in-person QA Field review on total annual Confirmed, Threshold or Sampled ratings completed. All RFIs must annually receive a minimum of one (1) on-site, in-person QA field review on the total annual pre-drywall or final field inspections completed. All other QA Field reviews, for completed and pre-drywall homes, may be performed using a "remote" QA Field review methodology specified by RESNET.~~

904.3.3.2.6 Sampled Ratings. For the purposes of calculating the one (1) rating/home or one percent (1%) QA Field review requirement for HERS Rater and RFI sampled ratings, all the homes rated by a HERS Rater, or for which an RFI assisted, using sampling shall be considered and not just the number of homes tested and inspected. If at least two (2) homes are required for QA Field review, a maximum of one (1) of the homes shall be a non-tested, sampled home. To ensure that Quality Assurance is being completed on HERS Raters and RFI's rather than builders, the balance of homes included in the QA Field reviews shall have received field testing and/or inspections.

904.3.3.2.7 Quality Assurance Designees shall complete a minimum of 1% quarterly QA Field reviews of Rating Quality Assurance Provider's ratings, based on the total number of ratings registered by the Provider in the previous quarter, until all annual QA requirements for the Provider have been met for each Rater. QA field reviews are not required on every Rater every quarter.

904.3.3.3 Requirements for QA Field reviews.

904.3.3.3.1 HERS Raters. The QA Field review shall confirm the accuracy of all stages of the rating process (e.g. data collection, reporting, and energy simulation file creation and/or updating) for the rating receiving a QA Field review.

904.3.3.3.1.1 Collect dimensional measurements in the field for the home to evaluate the accuracy of those determined by the HERS Rater in the field or from plans, including conformance to the requirements set forth in ANSI/RESNET/ICC Standard 301.

904.3.3.3.1.2 Complete in the field all necessary performance testing and all necessary inspections of minimum rated features for the home to evaluate the accuracy of those determined by the HERS Rater,

including conformance to the requirements set forth in ANSI/RESNET/ICC Standards 301 and 380 of these Standards. As applicable (see below informative note 3), complete all necessary performance testing and inspections as required by RESNET supported credentials beyond HERS Rater certification, such as ENERGY STAR or ANSI/RESNET/ACCA Standard 310 Inspections.

For Field QA on a rating that includes an additional RESNET supported credential, collect, review, and maintain supporting documentation required by the RESNET-supported credential. This may include, but is not limited to the following:

EEP or Program Verification Forms/Checklists
Photographs of test results or automated test reports for program-required verification tests.

904.3.3.3.1.3 Evaluate inputs entered by the HERS Rater into the energy simulation file for the rated home to determine conformance with data from 904.3.3.3.1.1 and 904.3.3.3.1.2 as well as ANSI/RESNET/ICC Standard 301.

904.3.3.3.2 Rating Field Inspectors. The QA Field review shall confirm the accuracy of data collection and reporting by the RFI for the rating receiving a QA Field review.

904.3.3.3.2.1 As necessary, collect dimensional measurements in the field for the home to evaluate the accuracy of those that may have been determined by the RFI, including conformance to the requirements set forth in ANSI/RESNET/ICC Standard 301.

904.3.3.3.2.2 Complete in the field all necessary performance testing and all necessary inspections of minimum rated features for the home to evaluate the accuracy of those that may have been determined by the RFI, including conformance to the requirements set forth in ANSI/RESNET/ICC Standards 301 and 380 of these Standards. As applicable (see below informative note 3), complete all necessary performance testing and inspections as required by RESNET supported credentials beyond HERS Rater certification, such as ENERGY STAR or ANSI/RESNET/ACCA Standard 310 Inspections.

Informative Note 3- The features to be reviewed/performed during the QA visit are only required to be those that were originally performed as part of the rating.

904.3.3.3.3 Pre-drywall. For homes receiving a QA Field review prior to the installation of drywall, the QA shall complete in the field all necessary performance testing and all necessary inspections of minimum rated features for the home to evaluate the accuracy of

those determined by the HERS Rater or RFI, including conformance to the requirements set forth in ANSI/RESNET/ICC Standard 301.

904.3.3.3.4 Each rating selected for a QA Field review for each HERS Rater and RFI shall be randomly selected to ensure that a representative sample of all home types, locations and builders is achieved. If ratings exist in the pool of available ratings which represent RESNET supported credentials beyond HERS Rater certification, such as ENERGY STAR or ANSI/RESNET/ACCA Standard 310 Inspections, a minimum of one rating representative of each supported credential shall also be included.

904.3.3.3.5 Remote QA Field reviews. QA Field reviews not completed on-site, in-person by a Quality Assurance Designee, may be completed remotely using video technology and processes, protocols, and procedures approved by RESNET.

904.3.3.3.5.1 "Remote" QA Field reviews. A HERS Rater or RFI is eligible to receive remote QA Field reviews to satisfy their Field QA requirement if they meet the following criteria and approved by their provider:

904.3.3.3.5.1.1 The HERS Rater or RFIs average Checklist Percentage Score from the RESNET Registry using the QA Review Checklist over the previous QA Evaluation Period within the evaluating Rating QA Provider's organization is from 100% to 90%.

904.3.3.3.5.1.2 The Quality Assurance Designee responsible to perform the Remote Field QA is not subject to disciplinary compliance probation or suspension as defined in 903.2.2.3 PROBATION OF QUALITY ASSURANCE DESIGNEES.

904.3.3.3.5.1.3 The HERS Rater or RFI has previously completed a minimum of one (1) passing in field QA for their current certification period.

904.3.3.3.5.2 A HERS Rater or RFI is not eligible to receive a remote QA Field review to satisfy their Field QA requirement if any of the following circumstances apply:

904.3.3.3.5.2.1 The HERS Rater or RFIs average Checklist Percentage Score from the RESNET Registry using the QA Review Checklist over the previous QA Evaluation Period within the evaluating Rating QA Provider's organization is less than 90%.

904.3.3.3.5.2.2 The HERS Rater or RFI is in their initial certification period as a RESNET certified HERS Rater or RFI.

904.3.3.3.5.2.2.1 A HERS Rater or RFI may begin to receive remote QA Field review starting in their initial certification period providing they have received a minimum of five In-Field Field QAs and the HERS Rater or RFIs average Checklist Percentage Score from the RESNET Registry using the QA Review Checklist within the evaluating Rating QA Provider's organization is from 100% to 90%. A newly certified Rater who was an RFI at the beginning of a QA Evaluation Period shall keep the same count of In- Field QA completed as an RFI toward the minimum required.

904.3.3.3.5.2.3 The HERS Rater or RFI is within their first four quarters with a new Rating QA Provider.

904.3.3.3.5.2.3.1 A HERS Rater or RFI may begin to receive remote QA Field review within their first four quarters providing they have received a minimum of five In-Field Field QAs and the HERS Rater or RFIs average Checklist Percentage Score from the RESNET Registry using the QA Review Checklist within the evaluating Rating QA Provider's organization is from 100% to 90%.

904.3.3.3.5.2.4 The HERS Rater or RFI has not yet had an In-Field Field QA for the type of rating being performed by the Rating QA Provider. The following shall be considered a new rating type:

904.3.3.3.5.2.4.1 Construction Type (e.g. single- family, multi-family, etc.)

904.3.3.3.5.2.4.2 Foundation Type

904.3.3.3.5.2.4.3 A rating performed under a RESNET EEP including but not limited to the following:

904.3.3.3.5.2.4.4 ENERGY STAR

904.3.3.3.5.2.4.5 IAP

904.3.3.3.5.2.4.6 DOE ZERH

904.3.3.3.5.2.4.7 ANSI/RESNET/ACCA Standard 310
Inspections

904.3.3.3.5.2.4.8 Other items at the Provider's discretion

904.3.3.3.5.2.5 The HERS Rater or RFI has not yet had an In-Field
Field QA for the EEP being verified in their current
certification period.

904.3.3.3.5.2.6 The HERS Rater or RFI has had 3 failed field OR file
QA's within the QA Evaluation Period.

904.3.3.3.5.2.7 All of the above circumstances shall be tracked in
the Rater or RFI's RESNET Registry Profile.

~~904.3.3.3.5.3 :The HERS Rater has previously completed a minimum of
one (1) passing in field QA for the calendar year period.~~

904.3.3.3.6 A HERS Rater or RFI who is ineligible to receive remote QA Field
review due to the circumstances outlined in 904.3.3.3.5.1.1 or
904.3.3.3.5.1.2 shall receive notification from the Rating QA
Provider of their suspension from eligibility of remote QA within
twenty (20) business days in accordance with Section 102.2.9.3.1
Probation. A HERS Rater or RFI can regain eligibility for remote
QA Field reviews using one of the following methods:

904.3.3.3.6.1 Submit a written statement of proposed process
improvements that have been reviewed with and approved by
the Rater/RFI Rating QA Provider and reported to RESNET.
The written statement shall include at minimum:

904.3.3.3.6.1.1 A summary of the issue(s) from past QA reviews
that have negatively impacted the Rater/RFI's
Average QA Score

904.3.3.3.6.1.2 A description identifying what aspect(s) of the
Rater/RFI's field process is enabling the deviation from
RESNET Standards.

904.3.3.3.6.1.3 An action statement detailing how the test
procedures/behavior/data collection process will be
modified to realign with RESNET Standards.

904.3.3.3.6.1.4 A "stated date" upon which process improvements will
be implemented, and dates and descriptions of any
planned training activities supporting the improvements.

904.3.3.3.6.1.5 Following review and approval, eligibility will be immediately reinstated under a one-time probationary status for up to 180 days of this notice, or as early as the start of the next QA evaluation period. Upon which time:

904.3.3.3.6.1.5.1 Probation will be lifted, and 100% Remote Field QA will be reinstated provided the following conditions been satisfied:

904.3.3.3.6.1.5.1.1 Average QA score is at or above the minimum of 90% 904.3.3.3.6.1.5.1.2 Passing score on first file or field QA following stated date of process improvements

904.3.3.3.6.1.5.2 The above conditions are not met, and the Rater/RFI will lose access to eligibility for 100% Remote QA until the conditions have been met when reviewed under the next annual QA evaluation period.

904.3.3.3.6.2 Raise their average QA performance to qualify in the next QA evaluation period in accordance with Section 904.3.3.3.5.1.

904.3.3.3.7 All HERS Raters must receive a minimum of one (1) In-Field QA review on total Confirmed, Threshold or Sampled ratings completed within their three-year certification period. All RFIs must receive a minimum of one (1) In-Field QA review on the total pre-drywall or final field inspections completed within their three-year certification period. All Remote QA Field reviews, for completed and pre-drywall homes, must be performed using a Remote QA Field review methodology specified by RESNET.