



Setting the Standards for  
Home Energy Efficiency

## Proposed Standards Revision

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Date: 08/11/14

Amendment #2014-XX

Proponent: Quality Assurance Committee

Organization: RESNET

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### Proposed Change:

**904.4.2.4~~3~~** ~~QA field reviews shall be conducted on an ongoing basis as appropriate for the volume of ratings being completed, and at a minimum of annually. The Provider shall complete a minimum of 1% quarterly onsite QA field reviews of the Provider's ratings, based on the total number of ratings registered the previous quarter, until all annual QA requirements for the Provider have been met for each Rater. QA field reviews are not required on every Rater every quarter.~~

### Justification:

The public comments received on the original proposal to change the language in 904.4.2.4 were unanimously negative. The QA Committee considered the comments and believes that a majority of the opposition was based on a lack of clarity in the language and, therefore, misunderstanding of the original intent of the change. In particular, many of the commenters misunderstood the proposal as requiring that on-site QA would be required quarterly on each Rater who has submitted a Rating for registration in the previous quarter. Particular concern was noted for low volume or less frequent Raters. The newly proposed language for 904.4.2.4 clarifies that the 1% quarterly on-site field review requirement applies to each Provider's total number of ratings registered the previous quarter, produced by all of their Raters collectively, and not each Rater's ratings. The new language further clarifies that on-site QA field reviews are not required for each Rater every quarter. The intent is that QA field reviews be completed on a quarterly basis by Providers, if there are homes being rated/registered in each quarter. A primary rationale for the proposal is to assure that QA field reviews are being completed on higher volume Raters within a timeframe that provides greater continuity of QA oversight. The Committee believes this will result in greater consistency in the reported results and the opportunity for timely corrective action should that be necessary. Overall, the change is intended to enhance the public confidence in the Rating process and increase stakeholder trust in the reported results.