

RESNET is closely monitoring the rapidly evolving coronavirus (COVID-19) pandemic and considering ways to provide guidance and assistance to our network of certified HERS raters, Rating Field Inspectors (RFIs) as well nearly 100 Quality Assurance Providers. Check your state, county or local public health website and comply with any social distancing policies and follow them.

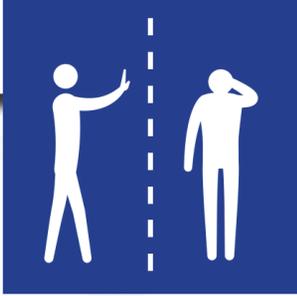
What is COVID-19?

COVID-19 is a respiratory disease that has no vaccine or specific antiviral treatment and can be spread from person to person. Although this virus is highly contagious, there are steps everyone can take to reduce the chances of contracting it.



Avoid Close Contact with Others

The term "social distancing" has been used frequently over the last couple of weeks. If there is no prohibition in your area, your HERS Rating company will determine whether it is safe to conduct onsite inspections and testing. Although raters and RFIs are typically conducting their work in an unoccupied home, they should still be cautious of maintaining a distance between themselves and others at jobsites and in the office. The CDC recommends 6 feet or more.



Practice Social Distancing On Site

Ask your clients not to join you for inspection and testing, connect on a medium such as Facetime, or video your inspection and testing and send to your client.

RESNET has adopted an emergency policy allowing remote inspection and testing which will allow HERS Raters not to go into the field.



Wash Hands Frequently

The CDC recommends that hands be washed often, especially after being in any public place. Wash your hands for at least 20 seconds with soap and warm water. In the absence of soap and water, hand sanitizer that contains at least 60% alcohol can be used.



Clean and Disinfect

Regularly disinfect your vehicle, laptop, phone, testing equipment, and any other high touch surfaces after each use. Be sure to take these measures at your home and office as well.

